



The Center's **work Team**

In the MRC, there is an integrated specialized team that receives cases of migrant workers in Jordan throughout the week. It includes the following:

- The legal committee concerned with studying the case file and following it up to provide the necessary legal aid.
- A specialized team for translation
- Psychological assistance team
- A team for aid and humanitarian cases
- A team to prepare studies, research and field surveys

**IF YOU NEED HELP,
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Arab Migrant Ressource Center



**MIGRANT
RESOURCE CENTER (MRC)**

الاتحاد العربي للنقابات
ARAB TRADE UNION CONFEDERATION



About us:

The Migrant Resource Center (MRC) was established in 2018 by a memorandum of cooperation between the Arab Trade Union Confederation and ITUC Asia Pacific, with the aim of enabling and equitable support for migrant workers regarding their rights and ensuring decent work conditions for them.

The Center provided support during the last two years (2018 and 2019) in Jordan for more than 200 workers of different nationalities existing there.

What are the nationalities that the Center support?

MRC receives migrant workers in Jordan in order to discuss their issues and seek to find appropriate solutions for them, whether financial, legal or administrative.

The nationalities that visit the Center continuously include:

1. Sri Lanka workers
2. Indonesian workers
3. Filipino workers
4. Bangladeshi workers
5. Ghanaian workers
6. Indian workers
7. Kenyan workers



What are the problems that Migrant Domestic Workers may face?

The Center observed that a large number of domestic workers face the following problems:

1. They have their official documents withheld, which leads to obstacles and legal problems while they are in Jordan.
2. They have their travel documents withheld unlawfully with another party.
3. They have to work extra hours without being compensated for this extra work.
4. They have to work under inappropriate conditions such as beating, threats, violence, and sexual harassment.
5. They do not receive their payment on time or never receive it at all.
6. The Center also observed an important matter, which is that some female workers deliver their babies in Jordan, and these babies are not officially registered; therefore, they might become the victim of human trafficking networks.

How can the Center help Domestic Workers in Jordan ?

The Center seeks to support migrant workers, whose rights have been affected by several violations and have become the victim of human trafficking. The Center takes action by all possible legal, administrative and financial means to address the violation of the rights of domestic workers by providing legal, humanitarian and financial support as follows:

1. Review all government departments concerned with their cases.
2. Review the courts and the judicial police to end all the cases and related complaints.
3. Follow up on the judicial procedures filed against them, especially cancellation of arrest order.
4. Work to settle their legal situation to guarantee that they stay in Jordan by legally and duly permissible means.
5. Help them as much as possible to return to their country by providing them with travel tickets.
6. Provide them with the psychological and humanitarian support.
7. Network with institutions, governmental organizations and civil society institutions in Jordan to introduce and defend migrant workers' issues.
8. Carry out the necessary media campaigns to publicize migrant workers' issues and to denounce the violations they face.
9. Work to create policy papers and union stands on legislation, regulations, and practices followed by the authorities that concern female domestic workers in Jordan.
10. Seek to amend some legal texts or add provisions to suit the best interests of female domestic workers.
11. End many cases related to migrant workers by submitting a complaint to Human Trafficking Unit and working on following this complaint up with the relevant authorities in the unit to reach the desired goal.
12. Provide a database with numbers and statistics about the conditions of migrant workers in their work, lives, and family members, and formalize this information.
13. Post information materials for ILO conventions related to migrant workers on social media sites in the native languages of migrant workers.